

INITIAL SITUATION

This is the baseline that future situations are compared against.

Example:
Currently, 50% of our tribe's elders are receiving LTSS.

INPUTS

Key metrics and indicators.

- Correspond to relevant LTSS activities and target populations

Example:

- Adult daycare participation rate
- Patient satisfaction
- Program resources
- Per patient cost

PROCESSES

Activities: Track and report performance metrics on set time intervals (monthly, quarterly, annually, etc.)

Example:

- Quarterly patient and family satisfaction survey results

OUTCOMES

Short-term outcomes: Changes in knowledge, attitude, behaviors, and practices, or changes in Medicaid participation or preventive health screening rates.

Long-term outcomes: Changes in quality of life, health status, longevity of patients, and sustainability of program.

Example:

34 people received free blood pressure screenings at recent community event.

PROCESS EVALUATION

Is implementation going the way you planned? Are you meeting your objectives?

What's working? Are changes needed?

OUTCOMES EVALUATION

Are you moving closer to your goals, containing costs, and meeting performance measures?